

## OUR MISSION....

The mission of the Valley Organization for Improved Communication and Equality for the Deaf and Hard-of-Hearing is to insure that a comprehensive, coordinated system of services (Advocacy, Interpreting, Employment Assistance, Community Support, VRI) is accessible to people with disabilities, with a primary focus on those who are deaf and hard of hearing, enabling them to achieve their maximum potential through increased independence, productivity and integration into their communities.

## OUR VISION....



Job Coaches assist individuals acquire the skills needed for successful integration into the work environment.

V.O.I.C.E., Inc. will be recognized as the leading provider of services to the Deaf, Hard-of-Hearing and other persons with disabilities within the Great Lakes Bay Region setting the standard to which all other comparable agencies are measured.

## OUR VALUES....

- PRIORITY to those we serve
- INTEGRITY in all we do
- EXCELLENCE through quality
- RESPECT for one another
- GROWTH through innovation
- COMMUNITY commitment

## CAREERS WITH V.O.I.C.E., INC.

V.O.I.C.E., Inc. provides needed services throughout the State of Michigan, utilizing both Full Time Staff Interpreters and a large network of On-Call Contracted Interpreters.

We are currently expanding our coverage area and are looking for:

**Nationally Certified Interpreters  
(RID/NAD)**

**Board for the Evaluation of Interpreters  
Certified Interpreters (BEI)**

for our Contracted Interpreters Network.

We also accept resumes from individuals seeking positions as:

**Direct Care Workers/Home Health Aides  
Job Coaches**

Forward your resume to the address below!



**V.O.I.C.E., Inc.**  
4274 State Street  
Saginaw, Michigan 48603

Phone: 989-497-7111

VP: 989-607-2911

FAX: 989-497-9060

24-Hour Emergency: 989-284-5182

Email: [voiceinc@voiceinc-mi.org](mailto:voiceinc@voiceinc-mi.org)

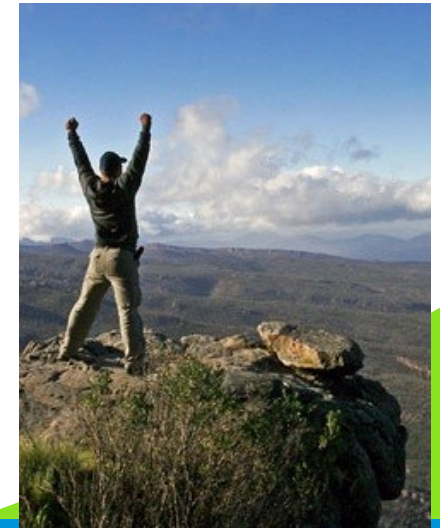
Website: [www.voiceinc-mi.org](http://www.voiceinc-mi.org)



# VOICE

Communicate. Advocate. Educate.

## ADVOCACY AND COMMUNITY SERVICES



The Valley Organization for Improved Communications and Equality for the Deaf and Hard of Hearing  
4274 State St. Saginaw, MI 48603  
Tel. 989.497.7111 VP 989.607.2291

## A HISTORY OF SERVICE

Since 1984, VOICE, Inc. has provided a wide variety of services for the Deaf, Hard of Hearing and other individuals with disabilities within the Great Lakes Bay Region area and throughout the state.

While providing American Sign Language interpreters has historically been the primary function of VOICE, Inc, the past several years have witnessed a diversification of services. In 2003, we began working in cooperation with Michigan



Our Direct Care Support Staff insure a wide variety of community inclusion opportunities for the individuals with disabilities we serve.

Rehabilitation Services to provide employment services. In 2005, the agency began offering in-home support services to individuals with disabilities. Most recently in 2011, V.O.I.C.E., Inc. has opened a Video Remote Interpreting (VRI) branch to reach Deaf individuals in rural areas that have historically not been able to access Interpreting services. Throughout this long history of service the agency has continually and successfully advocated for the rights of the Deaf and other people with disabilities.

Our greatest source of satisfaction is seeing individuals with disabilities achieve real independence through equal access to opportunity!

## A VARIETY OF SERVICES....

### Sign Language Interpreter Referral Services

Available days, evenings and weekends with Emergency Service available anytime

### Video Remote Interpreting

Local & Long Distance Sign Language Interpreting via Video Conferencing Equipment (Webcam)

### ADA Compliance Information

Resources for Employers and Service Providers related to the Americans with Disabilities Act

### Advocacy and Empowerment

Aiding clients to achieve independence

### Community Awareness

Public Speaking and Presentations related to interacting with individuals with disabilities  
Sensitivity /Awareness Training Programs

### Workshops and Training Seminars

American Sign Language Classes  
Interpreter Continuing Education  
Workshops

### Walk-In Client Services

In-House Interpreting and Telephone Relay Services, including Video Relay options

### Networking and Referral

Community Involvement in Problem Solving for Clients  
Assisting with access to both governmental and local service organizations

### Employment Services

As an approved vendor for Michigan Rehabilitation Services, V.O.I.C.E. assists in Job Search and Job Coaching

### Direct Care Support Services

Assistance with Self-Care Activities and Community Inclusion

### Assistive Technology Consultation and Sales

We can design and install everything from a single flashing door alarm to a complete business solution - at the guaranteed best price (always 10-15% lower than retail)



VOICE, Inc. provides interpreters for a variety of settings: one-on-one interviews to conferences with hundreds of attendees!

## WHOM WE SERVE....

- ⇒ The Deaf population of Michigan alone numbers well over 33,000!
- ⇒ There are over 5,000 Deaf and severely Hard of Hearing individuals in the Great Lakes Bay Region!
- ⇒ American Sign Language is the 3rd most widely used language in the United States, after English and Spanish!
- ⇒ Over 16% of the population in Michigan have a recognized disability!
- ⇒ 270,000 people in Michigan have a disability which interferes with their ability to perform self-care activities!

Video Remote Interpreting allows a Deaf and Hearing person to communicate through an interpreter over the internet via webcam.



## FIND US ONLINE....



Visit [www.voiceinc-mi.org](http://www.voiceinc-mi.org) on the Internet



Like **V.O.I.C.E., Inc.** on Facebook



Follow **@VoiceInc** on Twitter

V.O.I.C.E., Inc. is a 501© (3) organization. All donations are welcome and are tax deductible!